MH

MANOR HEALTH SERVICES

FEE STRUCTURE

Our Services

FRAIL CARE

Our Frail Care Unit offers a safe, compassionate, and nurturing environment designed to cater to the unique needs of those requiring higher levels of assistance and medical attention.

ASSISTED LIVING

Designed for those who require some assistance with daily activities, our Assisted Care packages ensure that residents receive the personalized attention they need while maintaining their dignity and freedom.

HOME BASED CARE

Our Home-Based Care services are designed to provide personalized, compassionate support tailored to meet the unique needs of each individual, right where they feel most comfortable.

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FEES AND SERVICES - MANOR HEALTH SERVICES

Assisted Living Care Packages - Monthly	
Service	**Basic Care**
BASIC FEE (MANDATORY)	R7,850,00
Daily visits by staff and overall care management by Healthcare Manager (Registered Nurse)	✓
Staff registered with the South African Nursing Council on call 24 hours for emergencies. Administration and procurement of medication (optional extra). See list of extra services offered.	✓
Availability of optional extra ad hoc services	✓
Assistance with personal care (bathing, Dressing) and activities of daily living up to 30 minutes per day	✓
Annual Assessments and continuous adjustment of care plans where required	✓
Weekly cleaning (includes all cleaning materials)	✓
Weekly complete linen change	✓
Laundry Services (5 kg laundry/linen per week)	✓
Catering Services (1 Main meal daily served at Lunch)	✓

Frail Care Unit Fees 2024/2025	
Service	**Fees**
Admission Fee	25% of Monthly Fee
Single Room	From R27,540.00
Double Room	From R32,292.00
Temporary Admission (15% VAT Applicable) Medium Intensive Care – Day Tariff	R1,058.00
Temporary Admission (15% VAT Applicable) High Intensive Care – Day Tariff	R1,188.00
Consumables will be for the account of the resident including cost of removal of incontinence products. Resident may provide their own incontinence products supplied by the care facility	-
High Intensity care will be charged at 10% additional over and above the medium intensity level of care offered.	-
Removal of Incontinence products	R545.00 (Including VAT)

Home-Based Care – 6 to 24 hours per day			
Type of Service Provision	**Rate per day (Mon – Sat)**	**Rate per day (Sundays)**	**Rate per day (Public holidays)**
6 Hours low intensity nursing	R449.00	R674.00	R899.00
9 to 10 Hours low intensity nursing	R535.00	R803.00	R1,070.00
12 Hours low intensity nursing (day only)	R605.00	R908.00	R1,210.00
12 Hours low intensity nursing (night only)	R620.00	R930.00	R1,240.00
15 Hours low intensity nursing (night only)	R663.00	R995.00	R1,327.00
24 Hours medium intensity nursing	R1,027.00	R1,541.00	R2,054.00
Living in low intensity care (full month)	R762.00	R1,143.00	R1,525.00
Living in low intensity care (monthly package)	R19,795.00	-	-
Living in low intensity care for couple (full month)	R813.00	R1,220.00	R1,626.00
Living in low intensity care for couple (monthly package)	R21,293.00	-	-
Note: All fees are subject to review and may be adjusted according to personal needs and each person's care plan.			

LIST OF ADDITIONAL SERVICES OFFERED BY MANOR HEALTH SERVICES

Primary Health Care – Clinics

Service/Visit	Duration	VAT Included	Price
Clinic visit at the Clinic: Blood pressure, sugar levels, urine samples, procedures, consultations (consumables charged additionally)	15 min	Yes	Free
Clinic visit at home: If resident cannot visit clinic due to medical reasons. Blood pressure, sugar levels, urine samples, procedures, consultations (consumables charged additionally)	15 min	Yes	R100.00
Clinic visit at home outside Clinic Hours. Second and additional visits per month if resident cannot visit clinic. Blood pressure, sugar levels, urine samples, procedures, consultations (consumables charged additionally)	15 min	Yes	R150.00

Primary Health Care – Assessments

Service/Visit	Duration	VAT Included	Price
Annual Medical Assessment and Care Plan by Registered Nurse - on site at the clinic	Up to 60 min	Yes	R378.00
Medical Assessment and Care Plan by Registered Nurse - off site. Non-residents to be admitted to the care center	Up to 60 min	Yes	R450.00

Assistive and Support Services at all Dwellings

Service/Visit	Duration	VAT Included	Price
General Registered Nurse visit at home (Combination of activities/procedures - procedure/meds admin/consultation etc.) Monday - Saturday	Up to 30 min	Yes	R140.00
General Registered Nurse visit at home (Combination of activities/procedures - procedure/meds admin/consultation etc.) Sundays and Public Holidays	60 min	Yes	R324.00
Medication administration (includes keeping scripts updated, ordering medication on time, and delivering medication)	Monthly Package	Yes	R1,290.00
Administering of Medication daily by Registered Nurse (taking medication to the resident and ensuring it is taken in the presence of the nurse) (Exclusive to Assisted Living)	Monthly Package	Yes	R2,562.00

Personal Care Services

Service/Visit	Duration	VAT Included	Price
Monthly package 1x visit per day (Subject to care plan and intensity of services required) Office Hours only	Up to 60 min	Yes	R3,132.00
Monthly Package exceeding 1 hour per day (Subject to care plan and intensity of services required. Morning and Evening service)	Up to 90 min	Yes	R6,264.00
Additional cost per hour over and above normal rates if specified time exceeded	Per 30 min	Yes	R54.00
Pop-in Service 1x visit per day	15 mins	Yes	R890.00
Pop-in Service 2x visits per day	15 mins	Yes	R1,782.00
Pop-in Service 3x visits per day	15 mins	Yes	R2,646.00

Examples of Procedures by Registered Nurse outside of Clinic hours

Service	Duration	VAT Included	Price
Wound Care at home (consumables charged additionally unless provided by the resident)	30 min	Yes	R240.00
Nebulisation at home	30 min	Yes	R140.00

Definition of Low Intensity Home-Based Care:

Low Intensity Home-Based Care:

- Involves basic support services.
- Typically includes assistance with activities of daily living (ADLs) such as bathing, dressing, and meal preparation.
- May include light housekeeping, grocery shopping, and medication reminders.
- Usually requires a few hours of care per week.
- Often provided by home health aides or personal care aides.

Medium Intensity Home-Based Care:

- Involves more comprehensive support services than low intensity.
- Includes all services of low intensity care plus additional help with instrumental activities of daily living (IADLs) like managing finances, transportation, and more complex meal planning.
- May involve monitoring health conditions, administering medications, and providing companionship.
- Requires more hours of care per week, possibly daily visits.
- Often provided by a combination of home health aides, personal care aides, and possibly registered nurses.